Concord Coach Lines

Concord Coach Lines is a private intercity bus provider of service from Maine and New Hampshire to Boston, and New York City.

Service Description and Fares

Concord Coach Lines consists of five routes, of which three serve Maine. These routes connect the inland regions of southern and Midcoast Maine with Boston, including Logan International Airport. An additional route operates between Portland and New York City. Services are generally operated on greater than 60-minute headways with the exception of service between Portland and New York City, which operates once per day per direction.

Concord Coach serves key cities including Portland, Bangor, Lewiston, and Augusta, as well as intermediate towns north of Portland.

In line with other intercity bus services, fares vary based on specific origins and destinations.

Budget Metrics

In 2022, operating expenses totaled $645,551. These expenses were fully funded through federal funds.

Technology Capabilities

Concord Coach Lines utilizes the following software in their operations:

» **Fare Payment System:** Better Rez.

» **Asset Management Software:** PMxpert.

» **Computer Aided Dispatch/Automatic Vehicle Location (CAD/AVL):** Saucon Technologies for electronic logging (H.O.S.), GPS/speed monitoring. Also, Concord uses Angel Trax for onboard cameras.

» **GTFS:** Integrated on Google Transit.